

# R7 Mako Handgun Firing Pin Safety Block Recall

## List of Serial Numbers of Recalled Products

Kimber Mfg. Inc. (“Kimber”) has discovered a quality issue involving the firing pin safety block of certain Kimber R7 model handguns shipped from January 10, 2022 through February 14, 2022. Firearms assembled with the subject firing pin safety block may release multiple rounds from a single trigger pull.

This Recall Notice applies only to the Serial Numbers of those products listed in the [List of Serial Numbers of Recalled Products](#) linked to this document. If your handgun is among those in this [List of Serial Numbers of Recalled Products](#), **please contact us as described below immediately, and do not load, use, sell, or otherwise make available your handgun, as the condition may lead to serious personal injury or death.** Kimber is voluntarily recalling the affected products to help ensure the personal safety of the parties that purchased and/or used them.

If your handgun has a Serial Number listed in the [List of Serial Numbers of Recalled Products](#) linked to this document, please contact Kimber immediately to obtain a Return Merchandise Authorization (“RMA”) and arrange to have your handgun returned to Kimber for examination and remedial measures as may be necessary, free of charge, using the following steps:

- Step 1 - Please either: (a) contact us immediately at 888-243-4522 (Monday-Friday 9AM - 6PM EST) and indicate you are calling about the “R7 firing pin safety block recall;” or (b) email us at “R7FiringPinSafetyBlockRecall@kimberamerica.com.” Either option will enable you to arrange an RMA to return your product(s) to Kimber for examination and remedial work, free of charge. We will pay for the costs of shipping the product(s) to Kimber and returning it to you.
- Step 2 – After confirming that your product(s) is subject to this recall, we will send you a prepaid shipping label with instructions so that you can return your product to us, free of charge.
- Step 3 – Kimber will examine your product(s), remediate it, and return it to you (free of charge) after being remediated. Kimber will make every effort to return your product(s) to you in as short a period as possible.

If your product(s) is affected by this recall, and you have already sent it to Kimber, we will examine your product(s), remediate it, and return it to you (free of charge) after being remediated for the issue identified by this recall notice.



## Return Procedure General Guidelines

Please note that in addition to these general guidelines, you must comply with and are subject to all policies and procedures of UPS, and further, you and the shipment must comply with all applicable Federal, state, and local laws.

### Pistols

- ✓ Do remove all ammunition from both the pistol and the pistol case.
- ✓ Do place the pistol in its original case or another unlocked, padded container able to withstand rough handling in transit.
- ✓ Do place magazines and any other loose parts under the foam to ensure they do not damage the pistol during shipment.
- ✓ Do pack the case in a plain cardboard carton, using extra padding material if necessary.
- ✓ Do write the supplied RMA number prominently on the outside of the box. Be sure to print clearly. Returns lacking an RMA number cannot be processed.
- ✓ Do retain a copy of the RMA number, serial number, and shipping receipt for future reference.
- ✓ Do take your return carton to the customer counter at a UPS distribution center or give it to a UPS driver. Do not attempt to ship from a UPS Store.

**Does your gun have any aftermarket parts and/or modifications?** If so, please be aware that Kimber is required to restore your gun to factory specifications before performing any work to the gun. Please also note that this will be at your expense.

- ✗ Do not place ammunition in the carton with a firearm return. It is required that firearms be unloaded, and that firearms and ammunition be shipped separately.
- ✗ Do not disassemble.
- ✗ Do not risk damage to the pistol by leaving magazines or other loose parts unsecured in the return carton.
- ✗ Do not leave your return carton in a UPS store, a UPS drop-box, or send it through US Mail.

### Rifles

- ✓ Do remove all ammunition from both the rifle and the rifle case.
- ✓ Do remove the bolt and any rings, slings, or optics prior to packaging.
- ✓ Do place the rifle in its original case or another unlocked, padded container able to withstand rough handling in transit. If in another padded container, use additional packing material around the muzzle to prevent it from breaking through the box.
- ✓ Do wrap the bolt and any loose parts separately to ensure they do not damage the rifle during shipment.
- ✓ Do pack the case in a plain cardboard carton, using extra padding material if necessary.
- ✓ Do write the supplied RMA number prominently on the outside of the box. Be sure to print clearly. Returns lacking an RMA number cannot be processed.
- ✓ Do retain a copy of the RMA number, serial number, and shipping receipt for future reference.
- ✓ Do take your return carton to the customer counter at a UPS distribution center or give it to a UPS driver. Do not attempt to ship from a UPS Store.

**Does your gun have any aftermarket parts and/or modifications?** If so, please be aware that Kimber is required to restore your gun to factory specifications before performing any work to the gun. Please also note that this will be at your expense.

- ✗ Do not place ammunition in the carton with a firearm return. It is required that firearms be unloaded, and that firearms and ammunition be shipped separately.
- ✗ Do not disassemble prior to packing.
- ✗ Do not risk damage to the rifle by leaving the bolt, magazines, or other loose parts unsecured in the return carton.
- ✗ Do not leave your return carton in a UPS store, a UPS drop-box, or send it through US Mail.

**SIGHT, SLIDE, OR OTHER NON-FIREARM PRODUCT RETURNS:** Sight or slide (only) or other non-firearm product returns may be shipped through any carrier (subject to any such carrier's applicable policies and procedures). Kimber recommends carriers with tracking capabilities.

**Please address your return to: Product Services Department | 200 Industrial Blvd. | Troy AL 36081**