



You can now return your catalog/internet order to any retail location. However, orders paid for via PayPal or with our multi-pay promotion must be returned to our catalog center if a refund is desired. Orders shipped directly from the manufacturer cannot be exchanged at our retail locations.

# Return Form

## Step 1

Contact Us: 1-800-633-4452

www.basspro.com/returns

Original Order Number, if available \_\_\_\_\_

### Contact Information:

(This is the address your replacement will be shipped to)

Name \_\_\_\_\_  
 Address \_\_\_\_\_  
 City \_\_\_\_\_ State/Prov. \_\_\_\_\_ Zip \_\_\_\_\_  
 Email \_\_\_\_\_  
 Phone: Daytime (\_\_\_\_) \_\_\_\_\_ Evening (\_\_\_\_) \_\_\_\_\_

### Purchaser Information:

(If different from contact information)

Name \_\_\_\_\_  
 Address \_\_\_\_\_  
 City \_\_\_\_\_ State/Prov. \_\_\_\_\_ Zip \_\_\_\_\_  
 Email \_\_\_\_\_  
 Phone: Daytime (\_\_\_\_) \_\_\_\_\_ Evening (\_\_\_\_) \_\_\_\_\_

## Step 2

How would you like us to handle your return/exchange?

Exchange item (Please fill out reorder section below)

If the new item is out of stock, may we backorder?  Yes  No

Refund in form of original payment

Gift Card

I am returning a gift. Please send:  Exchange  Gift Card

## Step 3

List item(s) you are returning. To improve manufacturer's warranties please include reason for return (see chart below)

REASON CODE	SKU NO.	COLOR	SIZE	QUANTITY	DESCRIPTION	PRICE EACH

### Reason Codes

#### Quality / Satisfaction

- M3** Disappointed in quality (Explain at right)
- M4** Not as pictured or described (Explain at right)
- DX** Does not work
- T1** Damaged
- X1** Installation too difficult or costly

#### Service

- M5** Backorder received too late
- W1** Wrong item shipped
- W2** Item was not ordered

#### Size / Color

- M0** Item was too large
- M1** Item was too small

#### Miscellaneous

- C1** Ordered wrong item
- C2** Changed my mind

**Reason not listed, please explain**

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

## Step 4 Reorder Here: Please allow 2 to 3 weeks for delivery of in stock replacement items.

SKU NO.	COLOR	SIZE	QUANTITY	DESCRIPTION	PRICE EACH	TOTAL

If reordered merchandise totals more than the merchandise you returned, how would you like to pay the balance?

- Check or Money Order (no cash, please)       Gift Card (enter number here) \_\_\_\_\_  
 (19 numbers) We will call you to obtain the 4-digit PIN#.
- Credit card used on original order.       New credit card number. We will call you to obtain card number.

## Step 5

Enclose the Return Form along with merchandise in a well-sealed box. Please use clear tape to attach the Return Label (see reverse) securely to your package and return via FedEx ground, UPS ground, or USPS insured with delivery confirmation. Please do not return COD or via an express service.

**NOTE:** Merchandise covered by manufacturer's warranty must be sent directly to the manufacturer for replacement or repair. If the package was damaged in shipment, is a perishable item, or was drop shipped directly from the manufacturer, please contact us by phone or email, basspro@custhelp.com.